

# Chairman's Announcements

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| <b>Subject:</b>     | <b>Changes to Kerbside Recycling Collections</b>   |
| <b>Web contact:</b> | <a href="http://www.wiltshire.gov.uk/rubbish-and-recycling">www.wiltshire.gov.uk/rubbish-and-recycling</a> |

Wiltshire Council is introducing improvements to make it even easier for people to use the kerbside recycling collection service.

The way in which recyclable materials are collected from the kerbside will change and we are contacting residents to tell them when their services will change. The good news is that residents will be able to place more materials in the blue lidded bin.

Many households will also see their collection day change as we will be making the collection routes more efficient, so there will be fewer collection vehicles on the road. This will help to further reduce the council's impact on the environment as part of its pledge to become carbon neutral by 2030.

Letters are being sent to every household in Wiltshire to inform them of their new collection day. The letters should arrive between 24 February and 6 March. Once residents have received their letters they can go online and check their collection day and print off a bespoke collection calendar at [www.wiltshire.gov.uk/rubbish-and-recycling](http://www.wiltshire.gov.uk/rubbish-and-recycling) Residents who know of any neighbours who don't have access to the internet could check whether they need someone to download a calendar for them. Alternatively, residents can telephone the council on 0300 456 0102 to ask that we print a calendar and post it to them. The first collections based on the new system will take place from 9 March to 20 March.

Residents will receive a leaflet with the letter containing more information about the changes, as well as a sticker explaining which materials can be placed in the blue lidded bin.

In summary, the new service is:

- In the blue lidded bin you can place cans, tins, aerosols, paper, cardboard, cartons, foil, plastic bottles, pots, tubs and trays
- In the black box you can place glass bottles and jars and bagged, dry textiles
- The blue lidded bins and black boxes will be emptied fortnightly on the same day, using new recycling collection vehicles.

There will be no change to the household waste collection service or the chargeable garden waste collection service. Collection days for these services will remain the same.

Because the vehicle rounds are changing it is important that residents put their bins and boxes out by 7am, as the times of their collections may change.

If residents think they may not have enough room in their blue lidded bin, we are asking them to try to squash and flatten as much of their recycling as possible for the

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first few collections to see if this is a suitable solution. Larger or additional blue lidded bins will not be delivered until residents have first tried the new service and demonstrated to themselves that, despite squashing and flattening materials, they need the additional capacity. They can then request a larger or additional blue lidded bin via the Wiltshire Council website.

Email: [wasteandrecycling@wiltshire.gov.uk](mailto:wasteandrecycling@wiltshire.gov.uk)

Telephone: 0300 456 0102

Website: [www.wiltshire.gov.uk/rubbish-and-recycling](http://www.wiltshire.gov.uk/rubbish-and-recycling)